

Dial Law Enforcement Access Number

"Please **enter** your 8-Digit PIN"

If PIN is not valid. "I'm sorry. That is not a valid PIN. Please enter your 8-digit PIN."

"You entered [security code]. If this is correct, **press 1**. To reenter your PIN, **press *** (star)."

"Please enter the 10-digit telephone number."

"You entered [telephone number]. If this is correct, **press 1**. To re-enter the phone number, **press *** (star)"

"Service Provider contact information for this number is not available at this time. Please contact NPAC Help Desk at 1-888-672-2435."

"The service provider for this phone number is: [SPID], [Company Name], the contact person is [name], and their phone number is [number]."

"I'm sorry, that number is not ported."

"To hear this information again, **press 1**. To enter another phone number, **press 2**."

Note: 20 telephone number look ups per call